

Profile Summary

IAM professional with 5+ years of experience in designing, implementing, integrating, configuring, and supporting SailPoint IdentityIQ solutions, including 2 years of focused experience in Saviynt Enterprise Identity Cloud. Experienced in application onboarding, RBAC, access reviews, lifecycle management, governance, connector development, custom integrations, analytics reporting, and production support. Proficient in end-to-end IAM delivery covering requirement analysis, development, testing, upgrades, troubleshooting, deployment, and maintenance. Strong problem-solving, communication, and stakeholder management skills with a consistent ability to deliver scalable and efficient IAM solutions.

IT Forte

Security Technologies	SailPoint IIQ, Saviynt
Operating Systems	Windows Clients, Windows Server 2016, 2019, 2022, Linux, CentOS, RHEL7
Languages	JAVA/J2EE, Python
RDBMS	Oracle, MySQL 5.0 & 8, MSSQL Server 2018 and later
Web Technologies	HTML, XML, CSS
Application Servers	IBM Web Sphere Application Server, JBOSS
Web Servers	Tomcat, IIS
Tools	Eclipse, Apache Directory Studio, Putty, REST/SOAP Postman, GitHub Desktop, WinSCP

✓ Saviynt Identity Governance & Administration:

- Implemented and managed Role-Based Access Control (RBAC) models to enforce least privilege access and streamline identity governance processes.
- Configured and maintained Saviynt technical rules, workflows, and policy controls to support automated identity lifecycle management.
- Performed end-to-end application onboarding in Saviynt, including connector integration, entitlement mapping, account correlation, and access request configuration.
- Developed and customized Saviynt dashboards and analytics reports to provide operational visibility, compliance tracking, and governance insights.
- Managed Access Review and Certification campaigns, including reviewer assignment, remediation tracking, escalation handling, and audit reporting.
- Supported Joiner-Mover-Leaver (JML) lifecycle automation processes for provisioning, deprovisioning, and role transition management.
- Configured and administered Saviynt Campaigns for periodic access certification and compliance validation across enterprise applications.
- Worked on Saviynt SC2.0 setup and configuration activities, including environment validation, connector setup, and system integration support.
- Configured ADSI integration and Win-PS setup for Active Directory connectivity, account management, and automated provisioning tasks.
- Created and optimized analytics reports for access governance metrics, orphan account analysis, SoD monitoring, and compliance reporting.

- Collaborated with business and security teams to gather access governance requirements and implement IAM solutions aligned with organizational policies.
- Performed troubleshooting and root cause analysis for provisioning failures, connector issues, and workflow-related incidents within Saviynt.
- Assisted in audit and compliance activities by generating governance evidence, certification reports, and access review documentation.
- Integrated enterprise applications with Saviynt using REST APIs, connectors, and custom configurations to support centralized identity governance.
- Participated in IAM enhancement initiatives focused on automation, governance optimization, and operational efficiency improvements.
- Configured and validated provisioning workflows for Active Directory, Azure AD, and enterprise applications within Saviynt environments.
- Monitored and maintained identity governance operations, ensuring timely execution of certifications, provisioning tasks, and policy enforcement.
- Supported segregation of duties (SoD) analysis and mitigation processes to strengthen compliance and reduce access-related risks.

Professional Experience

- ✓ **Application Onboarding:** Onboarded diverse applications in both SailPoint IdentityIQ (IIQ) and Saviynt, including AD, LDAP, JDBC, Web Services, Windows Local (Direct and Logical), Linux Direct, SharePoint, MSSQL, Delimited files, SIQ (FAM), Cloud Gateway, and Salesforce.
- ✓ **SailPoint IIQ Implementation:** Implemented and supported user provisioning solutions using SailPoint IdentityIQ.
- ✓ **Environment Setup:** Installed and configured SailPoint IIQ across Development, UAT, and Production environments.
- ✓ **Connector Configuration:** Configured out-of-the-box (OOTB) connectors, tasks, account aggregation, and group aggregation.
- ✓ **Workflow Development:** Developed custom workflows for Birthright Provisioning, Event-Based Provisioning, and Attribute Change Events to synchronize with target applications.
- ✓ **Customizations:**
 - Implemented Role-Based Access Control (RBAC) provisioning, quick links, and dynamic visibility dashboards.
 - Designed and implemented custom MFA (Multi-Factor Authentication).
 - Developed complex workflows and implemented email-based approvals for Joiner-Mover-Leaver (JML) and access requests.
- ✓ **Integration & Authentication:**
 - Implemented Single Sign-On (SSO) using Azure (SAML) and Active Directory (Kerberos).
 - Integrated IdentityIQ with Splunk (SIEM) for log event monitoring for SailPoint.
- ✓ **Password Management:**
 - Implemented Desktop Password Reset functionality (SailPoint).
 - Configured Password Interceptor in complex environments (SailPoint).
- ✓ **Group Management:** Implemented and managed Active Directory group creation and existing group management.

✓ **Technical Expertise:**

- Set up and installed IAM Solution software on Windows and Unix platforms.
- Executed application database upgrades, backups, and restoration.
- Resolved SSL certification issues.
- Installed, integrated, and deployed IdentityIQ products in client environments.

✓ **Role & Entitlement Configuration:** Gained extensive experience in lifecycle events, workflows, role and entitlement configuration, workgroups, populations, and groups.

✓ **Project Management:** Managed small projects related to identity and access management.

✓ **Advanced Implementations:**

- Implemented JDBC Application Global Provisioning rules.
- Configured Web Service Before/After Provisioning rules.
- Built and implemented SSB (Standard Service Build).
- Developed custom PowerShell scripts for the Wallix PAM application, as the out-of-the-box (OOTB) approach was not feasible for retrieving user and user access data.

Noteworthy Credits

- Successfully implemented out-of-the-box (OOTB) solutions using customized workflows to address diverse project team requirements.
- Delivered comprehensive end-user training and knowledge transfer sessions, ensuring seamless adoption and understanding of the developed solution and environment.

Work Experience

2022-09	IAM Technical Consultant (RNS Technology Services)
• Present	Job Responsibilities: ✓ Strategic consulting and implementation of Identity and Access Management (IAM) solutions. ✓ Gathering requirements and performing problem analysis. ✓ Ensuring high availability, performance, scalability, and security. ✓ Application onboarding and integration. ✓ Developing custom workflows in SailPoint. ✓ Plugin Development An IAM Implementation Engineer specializing in Identity and Access Governance with expertise in implementing and supporting SailPoint IdentityIQ solutions. Focus areas include user provisioning, compliance, and workflow development, as well as managing Joiner/Leaver scenarios. Specialties: • User provisioning and de-provisioning. • Access request and approval configuration. • User self-service and automation for Joiner/Mover/Leaver events. • Requirements analysis, solution design, and comprehensive documentation. • Support, maintenance, and testing to ensure seamless operations.

	Skills: • Identity and Access Management (IAM): SailPoint, Life-cycle Management (LCM), Active Directory, CyberArk, Single Sign-On (SSO), Multi-Factor Authentication (MFA). • Programming & Development: Java, MySQL, SQL, Bash, XML, REST APIs, Web Service Development. • Technical Expertise: Transport Layer Security (TLS), Public Key Infrastructure (PKI), Technical Standards, Technical Support. • Tools & Platforms: Microsoft SQL Server, Tomcat, Linux, Splunk. • Implementation & Support: Custom Reports, Workflow Applications, IDM, Production Support, Cybersecurity. • Soft Skills: Customer Requirements Analysis, Multitasking, Skill Development. • Product: SailPoint IIQ, Saviynt EIC
2024-04	Associate IAM Technical Consultant (RNS Technology Services)
• 2021-09	Job Responsibilities: ✓ Strategic consulting and implementation of Identity and Access Management (IAM) solutions. ✓ Gathering requirements and performing problem analysis. ✓ Ensuring high availability, performance, scalability, and security. ✓ Application onboarding and integration. ✓ Developing custom workflows. An IAM Implementation Engineer specializing in Identity and Access Governance with expertise in implementing and supporting SailPoint IdentityIQ solutions. Focus areas include user provisioning, compliance, and workflow development, as well as managing Joiner/Leaver scenarios. Specialties: • User provisioning and de-provisioning. • Access request and approval configuration. • User self-service and automation for Joiner/Mover/Leaver events. • Requirements analysis, solution design, and comprehensive documentation. • Support, maintenance, and testing to ensure seamless operations. Skills: • Identity and Access Management (IAM): SailPoint, Life-cycle Management (LCM), Active Directory, CyberArk, Single Sign-On (SSO), Multi-Factor Authentication (MFA). • Programming & Development: Java, MySQL, SQL, Bash, XML, REST APIs, Web Service Development. • Technical Expertise: Transport Layer Security (TLS), Public Key Infrastructure (PKI), Technical Standards, Technical Support. • Tools & Platforms: Microsoft SQL Server, Tomcat, Linux, Splunk. • Implementation & Support: Custom Reports, Workflow Applications, IDM, Production Support, Cybersecurity. • Soft Skills: Customer Requirements Analysis, Multitasking, Skill Development.
2021-09	IAM Intern (RNS Technology Services)

2021-04	Trained in SailPoint IdentityIQ (IIQ) for Identity and Access Management (IAM) with hands-on experience shadowing multiple projects. Strong technical foundation and expertise in delivering effective IAM solutions. Skills: Customer Requirements · IDM · Programming · Software Development · Technical Standards · LCM · Single Sign-On (SSO) · Multi-Factor Auth (MFA) · Microsoft SQL Server · Multitasking · Bash · REST APIs · Web Service Development · XML · Technical Support · Tomcat · Active Directory · SailPoint · Cybersecurity · Identity & Access Management (IAM) · Linux · MySQL · SQL · CyberArk · Splunk · VM Configuration
2020-07	Operations Executive (Jugnoo Franchise)
2020-02	Responsibilities: - Communicated with higher management to strategize efficient operations. - Assisted in developing long-term plans to achieve set goals. - Managed commercial operations, expenses, and budgets. - Monitored performance of internal and external service providers. - Ensured facility upkeep, environmental performance, and approved spending plans. - Provided a productive work environment and tracked performance metrics. Skills: Multitasking · Business Planning · Operations Management

Education

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| 2019 | Bachelor of Technology |
| <ul style="list-style-type: none"> 2015 | Electrical and Electronics Engineering |

Certifications

- ✓ [Saviynt Certified IGA Professional](#)
- ✓ [IdentityIQ Implementation: Advanced Provisioning and Workflows](#)
- ✓ [SailPoint Identity Security Leader Credential](#)
- ✓ [Network Essentials](#)
- ✓ [CyberArk Trustee Certification](#)